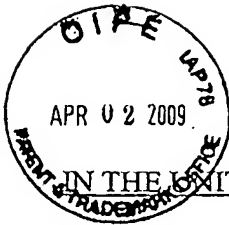


\*6/17/09



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Andrew S. Holmes; Kevin D. Knoop  
Application No: 10/820,917  
Filed: April 8, 2004  
Title: SYSTEM FOR REQUESTING  
SERVICE OF A MACHINE

Examiner: Gerald Gauthier  
Art Unit: 2614  
Confirmation No. 8767

AMENDMENT, TELEPHONE INTERVIEW SUMMARY  
AND REQUEST FOR RECONSIDERATION

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

DS  
6/26/09  
Entered with  
RCE

Sir:

In response to the Office Action of March 18, 2009 and the telephone interview of March 27, 2009, please amend the claims as follows.

In the Claims

Please amend Claims 1 - 8 as follows.